

MODULE WORKSHEET

Module 02: Making it happen Implementing Patient Reported Measures into your setting

Clinician Resources v1.1

Aim for success

It is important to have a clear vision of what you are wanting to achieve, and what success looks like for you and your patients.

What do you hope to achieve from Patient Reported Measures?

What do you personally feel will be the benefit for your patients?

What will success look like?

What do you personally feel will be the benefit for you and your team from participating?

SMART objectives

SMART is a mnemonic acronym, providing you with criteria to guide you in the setting of objectives for the implementation of Patient Reported Measures.

80% of patients within XX practice who attend the Musculoskeletal Osteoarthritis Clinic will complete the PROMIS 10 on tablet or paper before scheduled consultations, by 30 June 2017.

By end 2017, 95% of Patient Reported Experience Measures will be collected electronically via email or via a tablet in the clinic, at baseline, half way and completion of the program, over the 9 months that a patient is registered/attending the service.

S - Specific: Identify the specific result to be realised, i.e. the problem, who it is to be achieved with and where

M - Measurable: Define a method to monitor and measure progress in meeting the objective

A - Achievable: Ensure the objective is achievable within timeframe and resources (i.e. Realistic)

R - Realistic: Ensure the objective is the right one to achieve your goal

T - Timebound: Be certain to establish the time frame in which the objective is expected to be met

Creating change

Prior to implementing any major change, it is important to have a clear and common understanding of the change. Not establishing common understanding is a key barrier.

What is changing?

Why are we changing?

What are the consequences of not changing?

Sponsorship

Sponsorship is the single most important factor in ensuring fast and successful implementation of PRMs.

Who might be your sponsor?

Why would you choose them?



Summary

- Review regularly. Do all people involved understand their roles and responsibilities?
- Recognise sponsorship and commitment is key; it must be ongoing and active
- Have the right information and the right processes to enable decisions to be made
- Remember, buy-in is critical - know your stakeholders, be flexible and creative
- Promote collaboration and innovation
- Involve patients and carers

For more information...

Contact: Ms Melissa Tinsley

- *Program Manager, Patient Reported Measures, ACI*
Phone: 02 9464 4649
Email: melissa.tinsley@health.nsw.gov.au

Website:

- www.aci.health.nsw.gov.au/resources/integrated-care/aci/integrated-care/patient-reportedmeasures